

ANNUAL REPORT FY2020

35 Years of Professional Excellence!

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IBHRE: A Year in Review

IBHRE reached a major milestone during the 2020 fiscal year (FY2020) by celebrating 35 years of excellence. Nonetheless, even as we celebrated this milestone, FY2020 proved challenging due to global issues that impacted the organization. However, we were able to remain focused on IBHRE's mission and relied on our strategic plan to guide us.

Thanks to a commitment to excellence and perseverance by our many subject matter experts (SME) and staff, who worked remotely, IBHRE continued to conduct business as usual, and offered all of its 2020 certification examinations. IBHRE's Board of Directors showed their dedication and flexibility by adjusting examination dates to adhere to COVID-19 protocols mandated by the Centers for Disease Control, particularly social distancing requirements. Nearly 1,300 individuals sat for exams thanks to extended examination dates, while another 232 registrants were rescheduled to October 2020 (FY2021).

FY2020 was also a year marked by the establishment of strategic partnerships. As such, IBHRE partnered with Cardiovascular Credentialing International and CHART Healthcare Academy. Through these partnerships, IBHRE will extend its reach and bring additional resources to practitioners in the heart rhythm management community.

To launch IBHRE's anniversary year, we announced the development of its newest certification – the Cardiac Device Remote Monitoring Specialist (CDRMS). This examination is designed to validate the competency and skill level of practitioners specializing in Remote Patient Monitoring (RPM) for the care of patients suffering with chronic cardiac disorder.

This report provides an overview of this year's activities, accomplishments, and year-end report on the number of certifications issued, exams administered, pass/fail rates as well as a financial report and featured events.

On behalf of the IBHRE Board of Directors, we wish to thank the IBHRE community for its continued support.

Charles J. Love MD, FACC, FHRS, FAHA, CCDS **President**, IBHRE

Tracy Lofty, MSA, CAE
Chief Executive Officer, IBHRE

ABOUTIBHRE

IBHRE is a self-governing organization that provides competency certification in the fields of cardiac rhythm device therapy, cardiac device remote monitoring and electrophysiology. Certification exams are developed and administered to assess the scientific foundation, clinical skills, and technical knowledge practitioners and industry experts require to provide and facilitate safe quality patient care in the management of arrhythmias.

Since 1985, IBHRE has set the standard for global certification in heart rhythm management and recognizes cardiac care professionals for their skills in this unique specialty area. By earning IBHRE certification, heart rhythm professionals demonstrate professional excellence in their field. These professionals make up more than 10,000 physicians and allied professionals worldwide, and in FY2020 earned one or more of the following credentials:

- Certified Cardiac Device Specialist (CCDS)
- Certified Cardiac Device Specialist Japan Device Representative (CCDS-JDR)
- Certified Electrophysiology Specialist (CEPS)
- Certified Electrophysiology Specialist Adult (CEPS-A)
- Certified Electrophysiology Specialist Pediatric (CEPS-P)



IBHRE's mission is to enrich and validate the heart rhythm professional's knowledge in order to assure the highest quality of care delivered to their patients.



To become the global leader in heart rhythm certification.

IBHRE's FY2020-FY2022 Strategic Plan outlines IBHRE annual goals and objectives as well as the organization's long-range goals.

You can view IBHRE's FY2020-2022 Strategic Plan by clicking **here**.

LEADERSHIP AND EXCELLENCE

In FY2020, 1,279 heart rhythm professionals sat for IBHRE exams. To date, individuals from 65 countries have earned certification through IBHRE.

Below is a report of the exams:

Examination	Date	Examinees	Pass	Fail
CCDS-JDR	January 2020	511	219	292
	July 2020	323	125	198
CCDS	August 2020	414	314	100

Year-End Survey

To evaluate the quality of certification programs and activities, IBHRE disseminated its year-end survey to IBHRE-certified individuals, which enabled us to identify trends among examinees. Survey results provided insight into the perceived value of IBHRE credentials, overall awareness among certified professionals of IBHRE recertification requirements, and educational pathways taken by the examinees. Overall, data collected validates that IBHRE credentials are highly valued by those who have earned them.

Specifically, survey highlights revealed:

- The majority (77.23%) of respondents indicated that achieving IBHRE certification has helped them advance in their career; and
- A majority (80.49%) of respondents indicated that the process of becoming IBHRE certified helped them to grow as practitioners.

Launching of the CDRMS Certification

In keeping with IBHRE's mission of setting global standards in heart rhythm management, IBHRE announced the launch of the CDRMS Certification Program. The CDRMS examination is designed to validate the competency and knowledge level of practitioners who employ Remote Patient Monitoring (RPM) in the care of patients with heart rhythm disorders.

During FY2020, IBHRE worked with SMEs from various professional levels to assist in the development of the Cardiac Device Remote Monitoring Specialist (CDRMS) Certification Program. As we write this report, SMEs serving on the Device Remote Monitoring Test Writing Committee continue to work diligently to develop the exam, which will be administered for the first time October 20, 2021. Members of a task team have assisted in developing promotional strategies and generating ideas for program components.

Designed for technicians, nurses and other allied professionals who have adopted RPM as a routine component of their healthcare delivery process monitoring cardiac implantable electronic devices (CIEDS), this computer-based exam will consist of 150 items based upon a body of knowledge identified by SMEs.

For more information about the CDRMS, please click below to view the following:

- Press Release
- Eligibility Requirements
- Exam Content Outline

Redesign of the IBHRE Recertification Model

Last year, IBHRE's Board of Directors identified a need to revise the recertification process, including the Verification of Continuing Education (VCE) process. In FY2020, IBHRE formed a Continuous Learning Task Force in collaboration with the IBHRE Board of Directors to develop a continuous competency program for certification. In doing so, the board approved the development of the IBHRE-C3 program.

The goal of the IBHRE-C3 program is to allow for maintenance of relevant, contemporary education on a real time basis in keeping with current and changing patterns of medical knowledge. Additional details on IBHRE-C3 are expected to be available by Summer 2022.

International Accreditation

Achieving and maintaining accreditation illustrate IBHRE's ongoing commitment to adding value to its exam body. It also signifies to certified professionals, exam candidates, and the healthcare community that IBHRE certification programs adhere to the highest credentialing standards.

Accredited by the American National Standards Institute (ANSI), IBHRE undergoes a rigorous assessment process to maintain accreditation of its CCDS, CEPS, CEPS-A, and CEPS-P certification programs. To maintain accreditation, IBHRE submitted all required documentation and policies to ANSI for the annual review which was conducted Spring 2020, and is required to continue to annually demonstrate compliance to ANSI standards.

ANSI is a global leader in operating standards and conformity assessment systems that represents the highest standard in personnel certification accreditation. IBHRE's certification programs are internationally accredited by the ANSI National Accreditation Board under ANSI/ISO/IEC17024 (General Requirements for Bodies Operating Certification Systems of Persons) (ANSI Accredited Certifier - #0787).

Workcred Credentialing Body Advisory Council

During FY2020, Tracy Lofty, IBHRE Executive Director, served as a member of the Workcred Credentialing Body Advisory Council. The Council comprises more than 20 nationally accredited credentialing bodies and workforce organizations, and serves as a neutral body to advance the industry of certification and certificate programs.

BRAND AWARENESS AND COMMUNICATIONS

IBHRE Ambassadors

We are grateful for our many Ambassadors who are key to advancing IBHRE certification through brand promotion and educating their colleagues and the general public on the value of IBHRE certification. Ambassadors also serve as mentors to those seeking exam preparation and professional development support, and make presentations to audiences around the world.

Under the leadership of the new Ambassador Committee Chair, Laurie Newmark, RN, CCDS, there are now more than 50 representatives. Newmark serves as a Registered Nurse at Equis Medical Consulting in Reno, Nevada, where she manages a device clinic. Elected by fellow IBHRE Ambassadors, Ms. Newmark assumed the role from her predecessor, Harlie Ferguson, AS, CEPS, formerly of St. Jude Medical and founding director of G&G Consulting, LLC.

New Ambassadors participated in an orientation designed to prepare them for their role and responsibilities. Additionally, remote meetings were held with Ambassadors during FY2020.

IBHRE Mentorship Program

Since 2017, nearly 100 professionals have received consultation in IBHRE exam preparation and career guidance through IBHRE's Mentorship Program. Highly knowledgeable, IBHRE Ambassadors serve as mentors and are assigned to mentees as available.

IBHRE 2020 Scholarship Recipients

For the sixth year, we offered the IBHRE Scholarship Program to allied professionals pursuing IBHRE certification. Awarded to up to three applicants each year, the scholarship is designed to help underwrite the cost of the certification exam for heart rhythm professionals with limited professional development resources.

In June 2020, IBHRE awarded scholarships to individuals from the following organizations:

- Blackpool Victoria Hospital Lancashire, United Kingdom
- McKenzie Heart Group Oregon, USA

This scholarship award of \$1,000 is valid until December 31, 2021 and creates opportunities for professionals with limited access to IBHRE certification resources. It is designed for allied professionals considering the Certified Cardiac Device Specialist (CCDS) or the Certified Electrophysiology (CEPS) certification.

Scholarships are applied to registration cost and, if applicable, recipients receive a one-year membership to the Heart Rhythm Society. Scholarship applicants are evaluated based upon references, financial need, personal statement, and short/long-term career goals.

Click **here** to learn more about the IBHRE Scholarship Program.

IBHRE Awards



IBHRE announced **Marleen E. Irwin, FHRS, RCRT, CCDS** as the recipient of the 2020 Vanguard Award, in recognition for her visionary leadership within IBHRE.



Adam Jensen, BSN, CCDS was the recipient of the 2020 IBHRE Ambassador of the Year Award, in recognition for his outstanding contributions as an Ambassador, and for advancing IBHRE's mission.

Click here to read the news release.

2020 IBHRE Day & 35th Year Anniversary Celebrations

In FY2020, we leveraged the 2020 IBHRE Day celebration to acknowledge a major milestone—IBHRE's 35th anniversary. In addition, we saluted our many SMEs for their dedication and contributions supporting professional excellence in heart rhythm management.

In marking this monumental milestone, we produced and launched a number of promotional videos, including:

IBHRE 35th Anniversary Video

IBHRE's 35th anniversary video featured IBHRE-certified practitioners who shared how being certified has helped them deliver enhanced care to patients while helping them advance their careers. The video also documented IBHRE's history in a video which highlighted major events in IBHRE's growth and evolution.

To view IBHRE's anniversary video, click **here**.

IBHRE History Video

IBHRE's History Video documents the Board's inception, growth and evolution over the past 35 years while featuring the founding members, IBHRE leadership and key stakeholders.

To view the 35th anniversary video, click here.

IAM IBHRE

The I AM IBHRE video introduces viewers to certified practitioners from around the globe and showcases the broad range of heart rhythm management practitioners—from nurses to chief cardiologists--who have earned an IBHRE credential.

To view the video, click here.

IBHRE Communications

IBHRE continued to leverage email and social media marketing to reach audiences worldwide, including both IBHRE-certified individuals and non-certified heart rhythm management professionals.

IBHRE Newsletter

Our electronic newsletter, *IBHRE Source*, continues to be disseminated at least twice a year to IBHRE - certified individuals. The newsletter provides an update of IBHRE activities and is a great vehicle by which to keep stakeholders and heart rhythm management professionals abreast of IBHRE developments.

Click **here** to review past issues.

In addition, IBHRE implements various marketing strategies through social media, regularly engaging with heart management professionals via Facebook, Twitter, and LinkedIn. IBHRE also frequently utilizes YouTube to promote IBHRE video material, such as those for the 35th anniversary and the CDESA demonstration.

IBHRE in EP Lab Digest

During FY2020, IBHRE was featured in two issues of EP Lab Digest:

<u>Certification Testing Amid the Pandemic: Updates from IBHRE</u> (Lofty, T and Love, C. Interviewed by Jodie Elrod

EP Lab Digest, Vol. 20, Issues 8, August 2020

IBHRE, Past and Present: Leading the Way in Heart Rhythm Management Certification (Munkenbeck, F. and Lofty, T.), EP Lab Digest, Vol. 19, Issue 10, October 2019

STRATEGIC ALLIANCES

Collaborative Partnerships

Japan Heart Rhythm Society and the Japan CDR Center (JCC)

IBHRE continues to partner with JHRS and JCC to deliver a Japanese-language CCDS-JDR exam. During FY2020, 833 individuals sat for the exam in Japan.

CCI, CHART, and HRS

IBHRE continues to partner with the Cardiovascular Credentialing International (CCI) to promote the value of IBHRE and CCI certification programs. In addition, IBHRE continues to partner with CHART to recognize CHART Healthcare Academy as a resource for EP education. IBHRE also continues to collaborate closely with the Heart Rhythm Society (HRS) to advance credentialing among heart rhythm specialists, and on mutually-beneficial endeavors.

For information about HRS, please visit https://www.hrsonline.org/.

For information about CCI certifications, please visit https://cci-online.org/.

For information about The EP Learning ExPerience™ offered by CHART Healthcare Academy, please view the following: https://www.youtube.com/embed/xWLNnYs5Ahw.



ORGANIZATIONAL STRUCTURE AND GOVERNANCE

IBHRE Board of Directors convened its Annual Business Meeting on May 5, 2020 during a remote meeting. Please see a listing of IBHRE Board of Directors in the Appendix on page 14.

Test Writing Committees

During FY2020, IBHRE certification exams were developed and reviewed by SMEs in collaboration with testing agencies, including the National Board of Medical Examiners and Prometric. Committee members participated in item-writing training, item writing assignments, review sessions and standard-setting studies. IBHRE exam forms reflect current knowledge and skills necessary for practice.

KNOWLEDGE CREATION AND DISSEMINATION

IBHRE's Online Course

IBHRE's Cardiac Device Education and Self-Assessment Course (CDESA) continues to serve as a popular educational resource, with more than 400 courses purchased since its launch by IBHRE in the fall of 2018.

The course offers 18 modules, as well as case studies and a comprehensive self-assessment. In addition to individual registrations, the course is being marketed to healthcare facilities, fellowship programs, academia and training organizations seeking a high-quality education resource.

Recognizing that the course can be incorporated into a curriculum, IBHRE's Board of Directors approved a new fee structure for group discounts. The discount is in addition to the already discounted rate of \$399, and is as follows:

Industry & Professional Organizations per order (1-year access)

10-25 courses	10% discount
25-49 courses	15% discount
50+ courses	20% discount

Academic Institutions per order (2-year access)

6 or more courses: 10% discount

For more information about the online course, please visit:

https://ibhre.org/exam-resources/cardiac-device-education-self-assessment-course

To view the CDESA video demonstration, click here.

FISCAL MANAGEMENT

Meetings of the Finance Committee were conducted in FY2020 to ensure and monitor the financial integrity and viability of the organization.

Rogers & Company, an accounting firm contracted through HRS, conducted the independent financial auditor's review of IBHRE's FY2020 financial statements. IBHRE's financial audit satisfactorily confirmed that, as of the fiscal year-end date, September 30, 2020, IBHRE's financial report and accounting systems were an accurate representation of its financial position.

HRS is a related party to IBHRE, with the HRS president serving as an ex-officio member of IBHRE's Board of Directors. HRS employees or contracted employees perform all functions necessary to carry out IBHRE's missions, including collecting exam registration fees on its behalf. IBHRE reimburses HRS for operational expenses.

In FY2020, total revenue earned based upon registration fees, interest and dividends (Net), and miscellaneous income was \$1,280,770. Expenses totaled \$1,104,674, with management and general expenses of \$145,604 and program expenses of \$959,070. Net realized and unrealized gain on investments totaled a gain of \$105,007. The above activity resulted in a fiscal year - end unrestricted net asset of organization net worth of \$3,003,506.

The end of the year net assets increased from \$2,722,403 end FY2019 to \$3,003,506 end of FY2020.



APPENDIX: Board of Directors, Committees, Task Forces, Task Team, and Ambassadors

IBHRE Board of Directors

President: Charles J. Love, MD, FACC, FHRS, FAHA, CCDS **Vice President/Treasurer:** Edward V. Platia, MD, FHRS, CCDS,

CEPS-A

Secretary: Christine Chiu-Man, MSC, FHRS, CCDS, CEPS **Ex-Officio/HRS President:** Christine M. Albert, MD, MPH,

FHRS

Jay N. Gross, MD, CCDS

Marleen E. Irwin, FHRS, RCRT, CCDS

Toshiyuki Ishikawa, MD, FHRS

Elise M. Kelly (Public Member)

Aparna Jaswal, MD, DNB, FACC, FHRS, FESC, CCDS

Janet McComb, MD, FHRS

Neil F. Strathmore, MBBS, FHRS, CCDS

George F. Van Hare, MD, FHRS, CEPS-P

Esther Weiss, MSN, APN, CNS, FHRS, CEPS

Review and Appeals Committee

Marleen E. Irwin, FHRS, RCRT, CCDS (Chair) Charles J. Love, MD, FACC, FHRS, FAHA, CCDS Jay N. Gross, MD, CCDS Edward V. Platia, MD, FHRS, CCDS, CEPS-A

Pacing Test-Writing Committee

Charles J. Love, MD, FACC, FHRS, FAHA, CCDS (Co-Chair: Physician)

Marleen E. Irwin, FHRS, RCRT, CCDS (Co-Chair: Allied

Professional)

Amin Al-Ahmad, MD, FHRS, CCDS

George H. Crossley, MD, FHRS, CCDS

N.A. Mark Estes, III, MD, FHRS, CCDS

Jay N. Gross, MD, CCDS (Member)

Amy S. Leiserowitz, RN, CCDS

Janet McComb MD, FHRS

Angela Naperkowski, RN, FHRS, CCDS, CEPS

Linda K. Ottoboni, CNS, FHRS, CCDS

Edward V. Platia, MD, FHRS, CCDS, CEPS-A

Jason Riley, BS, CCDS

Judith Soberman, MD, MHA, FHRS, CCDS

Neil F. Strathmore, MBBS, FHRS, CCDS (Member)

Ajit Thachil, MD, CCDS

Julie Thomas, PA-C, CCDS

Bruce L. Wilkoff, MD, FHRS, CCDS

Raymond Yee, MD, CCDS, CEPS-A

IBHRE Finance Committee

Edward V. Platia, MD, FHRS, CCDS, CEPS-A (Chair) Jay N. Gross MD, CCDS George F. Van Hare, MD, FHRS, CEPS-P

Allied Professional EP Test Writing Committee

Christine Chiu-Man, MSC, FHRS, CCDS, CEPS (Co-Chair) Edward V. Platia, MD, FHRS, CCDS, CEPS-A (Co-Chair) Deepak Bhakta, MD, FHRS, CCDS Susan J. Blancher, ARNP, MSN, CEPS Melissa Harding, MPAS, PA-C, CCDS, CEPS Antonio Navarrete, MD, FHRS, CCDS, CEPS-A Akihiko Nogami, MD, PhD Brian Olshansky, MD, FHRS Luke Shanahan, BS, MBA, CCDS, CEPS Ralph J. Verdino, MD, CCDS Esther Weiss, MSN, APN, CNS, FHRS, CEPS Chunja Yoo, BSN, CEPS, CCDS

Physician EP Test Writing Committee

Edward V. Platia, MD, FHRS, CCDS, CEPS-A (Co-Chair) George F. Van Hare, MD, FHRS, CEPS-P (Co-Chair) Deepak Bhakta, MD, FHRS, CCDS, CEPS-A Christine Chiu-Man, MSC, FHRS, CCDS, CEPS Andrew Davis, MBBS, MD, FHRS, CEPS-P Susan Etheridge, MD, FHRS, CEPS-P June Huh, MD, PhD, CEPS-P John R. Jacob, BS, MB, MBBS, MD, CCDS, CEPS-A (IHRS Representative) Ronald J. Kanter, MD, FHRS, CEPS-P Bharat K. Kantharia, MD, FHRS (IHRS Representative) Akihiko Nogami, MD, PhD Brian Olshansky, MD, FHRS, CCDS Adelqui Peralta, MD, FHRS, CCDS, CEPS-A Marc Roelke, MD, CCDS Maully Shah, MBBS, FHRS, CCDS, CEPS-P Timothy W. Smith, MD, DPhil, FHRS Elizabeth Stephenson, MD, CCDS, CEPS-P Ralph J. Verdino, MD, CCDS

Device Remote Monitoring Test Writing Committee

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Laura De Souza, BS, RCT, CCDS
Braden Dinham, BAPPSC, CEPS, CCDS
Julie Mease, NP, CCDS
Laurie J. Newmark, RN, CCDS
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Karen Smoots, BA, BSN, CCDS

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Scholarship Committee & Review Panel

Laurie J. Newmark, RN, CCDS (Chair) Mike A. Black, CVT, NREMTP, CEPS Wai Kah Choo, MD, CCDS, CEPS-A Harlie Ferguson, AS, CEPS William F. Heddle, BS, MB, MBBS, MD, FHRS, CCDS Frances C. Munkenbeck, MD, FHRS, CCDS

Japan Test Translation Committee

Toshiyuki Ishikawa, MD, FHRS (Chair) Junya Hosoda, MD, PhD Katsuhiko Imai, MD, PhD Yoshinori Kobayashi, MD, CEPS Ritsuko Kohno, MD, PhD Takashi Kurita, MD, PhD Toru Maruyama, MD, PhD Katsumi Matsumoto, MD Yasushi Miyauchi, MD, FHRS Toshiko Nakai, MD, PhD Nobuhiro Nishii, MD, PhD Takashi Noda, MD, PhD, FHRS Akihiko Nogami, MD, PhD Masahiko Takagi, MD, PhD, FHRS Naohiko Takahashi, MD, PhD Takashi Tokano, MD, PhD Laurie J. Butts, BSN, RN, CCDS Bruce L. Wilkoff, MD, FHRS, CCDS Deepak Bhakta, MD, FHRS, CCDS, CEPS-A Shufen Liang, BS, CEPS, CCDS Maully Shah, MBBS, FHRS, CCDS, CEPS-P

CDESA Contributors

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IBHRE Ambassadors

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